



The Monitor

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Summer 2014

for all Blue Ridge Security Solutions Customers

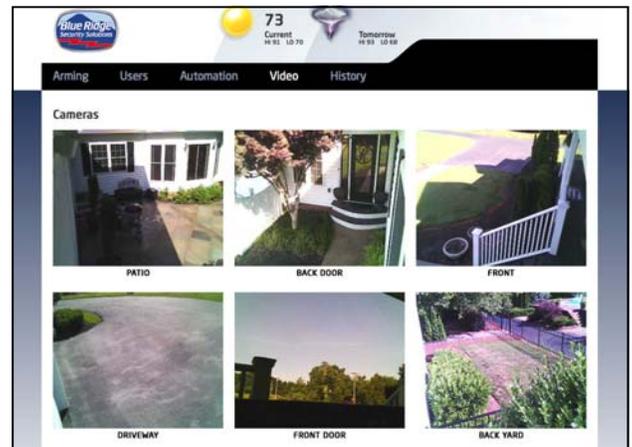
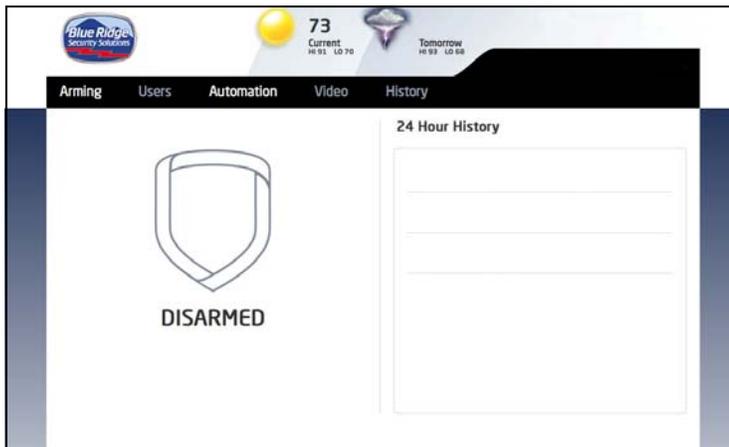


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New Services Coming Soon

Blue Ridge Security Solutions continues to improve technology to make your life more secure with the convenience you need. Blue Ridge Security will soon be offering **TotalControl Browser**—giving you the ability to remotely control your security system through an Internet connection on your tablet or computer. You can log in through a link on our website with your login and system user code and the **TotalControl Browser** will give you the ability to access the following features:

- ◆ Arm or Disarm your security system
- ◆ Home & Business Automation to control lights, locks, and thermostats
- ◆ View and record video with up to six cameras
- ◆ Manage multiple systems with a single login
- ◆ Add, edit, and delete users from the system
- ◆ Review system activity from the *History* tab
- ◆ Works with most browsers on either PC or Apple computers



These screenshots show the TotalControl Browser both disarmed and armed, with a view from six cameras monitoring the secured location.

Also coming this summer, is Blue Ridge Security Solutions **Online Bill Pay**. Bill payment will be fast, convenient and secure through our website from any device; 24 hours a day, 7 days a week. It's quicker and easier than writing and mailing a check, plus it will be available at no cost to you.



- ◆ View past statements and payment history
- ◆ Receive Email notifications when a bill is due or payment is received
- ◆ View your alarm activity
- ◆ View your service history
- ◆ Update your call list
- ◆ Stay up-to-date even when you are traveling

Check our website below for the launch of these new products!

For further information, contact Blue Ridge Security Solutions at 888-407-SAFE (7233)
www.blueridgesecuritysolutions.com

Beware of Door Knockers



Each summer many neighborhoods are visited by door-to-door security systems salesperson. Some represent legitimate, local security system providers. Most could be called “con artists” who rely on high-

pressure sales tactics and a string of half-truths or outright lies to make a sale. The Electronic Security Association (ESA) advises homeowners to be careful consumers. The ESA says that, of the 14,000 security companies in the United States, only a handful sell door-to-door. The odds are that the alarm system salesperson who knocks on your door isn't someone you should trust.

Remember these tips when dealing with a salesman on your doorstep...

- You do not have to let them into your home.
- Ask for a photo ID and a business card.
- Do not be misled by someone claiming to work for Blue Ridge that is there to “upgrade” or “replace” your current system. Blue Ridge would never send someone out to your home without an appointment.

Blue Ridge Security Solutions is a reputable, full service company. We stand by ready to upgrade your current system or design a new one for your home or business. But don't just take our word about the quality of our work—see what our customers are saying about us ...

“For over 10 years, we have built a great long-standing relationship with Blue Ridge Security. Their entire staff is always prompt to respond and resolve any issues, while their local monitoring station provides a personal feel and peace of mind. If you are looking for excellent customer service with the utmost professionalism and a personal touch, Blue Ridge Security is your choice.”

Jennifer Barber

Executive Director, Helping Hands of Clemson

Helping Hands Of Clemson

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“Blue Ridge Security has provided top quality service for over 10 years to our Company and Corporate Executives. The partnerships and relationships built over the years has been a tremendous part of our success as a Company in accomplishing many goals. Their entire staff is committed to providing excellent customer service and ensuring all of our employees are secure and safe in their work environments.”

Tom Hazelton

Director, Corporate Security