



# The Monitor

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for all Blue Ridge Security Solutions Customers



A subsidiary of Blue Ridge Electric Co-op

## THE BLUE RIDGE ADVANTAGE

Welcome to 2015! As this new year begins we want to thank you for being a Blue Ridge Security customer and update you on the benefits you can experience through that relationship. Our security systems offer many features that you will not find with other security companies...features that give you **THE BLUE RIDGE ADVANTAGE**.

New technologies that add security and convenience to your life everyday can be yours with just a call. So take a look at the options we can provide for you and let us know what we can do to make your security system better suit your needs.

## Online Bill Pay

The fast and easy way to pay bills.

- View past statements and payment history
- Receive email notifications when a bill is due or payment is received
- View your alarm activity
- View your service history
- Update your call list after registration period
- Stay up to date when you are traveling



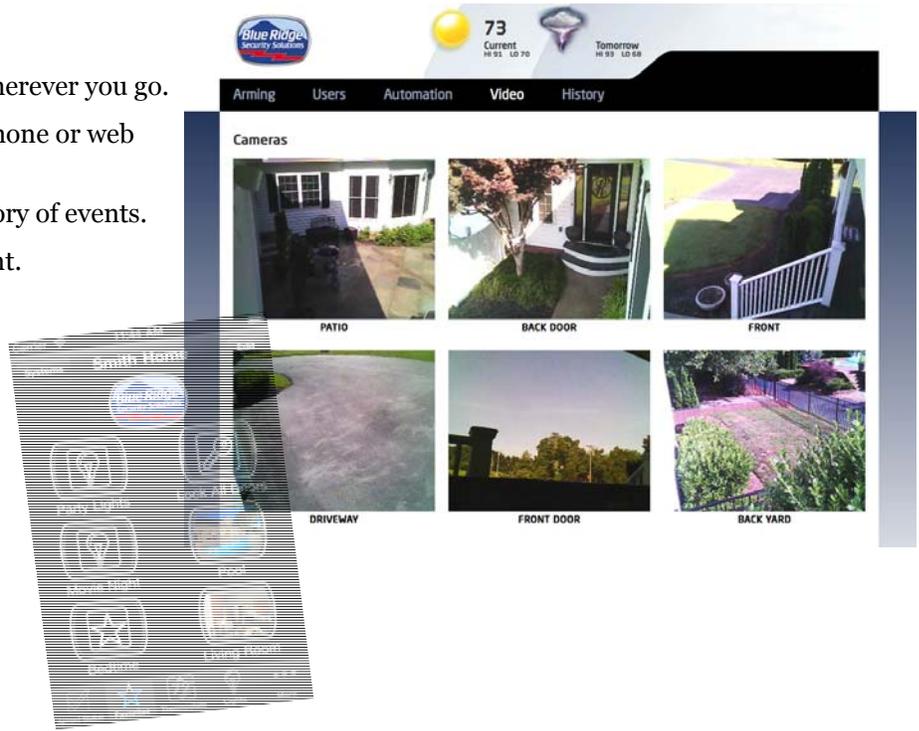
## Redesigned, Mobile-Friendly Website

- Faster load times on your mobile device.
- Engaging and informative content.
- Cleaner and sleeker design for quick access to information.
- Employee directory page with complete contact information.
- Request a service call, update your call list, and pay your bill online.



## Total Control App and Browser

- Take control of your security system wherever you go.
- Control your system from your smartphone or web browser.
- Check your system status or check history of events.
- Arm or disarm your system in an instant.
- Select from the Home/Sleep/Away arming options.
- Turn outputs on and off e.g., garage doors.
- Control z-wave devices: lights, thermostat, locks.
- Access wireless cameras.
- Manage system schedules.



## Local Monitoring Station

- Our monitoring center is open 24 hours a day, 7 days a week – you will always get a live person any time you call.
- Equipped with the latest in technology and communication methods.
- Can send non-emergency notifications via email to primary contact (customer must supply email address).

## BlueLink24

- Communication method that is unique and proprietary to Blue Ridge.
- Radio mesh network operates on its own private network.
- Great option for those living in areas with poor cell coverage or looking to upgrade off the phone line.

## Generator Financing Available

- With our financing program, purchase a home standby generator with enough capacity to power your needs during an outage and pay a low monthly payment.
- Installed and serviced by a fully trained group of dedicated Blue Ridge employees.
- BRSS provides a turnkey installation from sizing the generator to installing and servicing the unit.
- As a Generac dealer, we also offer warranty work.

## Refer Friends & Family Program

- Receive a free month of monitoring for each friend or family member you refer to us that purchases a new system.
- Your referrals will also receive a free month of monitoring when they become customers.

