



The Monitor

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for all Blue Ridge
Security Solutions
Customers



A subsidiary of
Blue Ridge Electric Co-op

Blue Ridge Introduces New NVR with Integrated Local Storage & Video Verification

For Residential & Commercial Applications

Customers increasingly want video as part of their alarm systems, whether to remotely check on their premises or document activity during an alarm or intrusion. Our new Network Video Recorder (NVR) allows you to watch your cameras 24/7 from your computer or TV. Additionally, the TotalControl App allows you to selectively view recorded clips from your cameras. The recorder also provides an amazing range of features that greatly expands your system's capabilities...

- **View multiple screens on one local display:** While viewing live video, you can look at multiple cameras at one time for a complete view of your home or business.
- **Provide a local storage for continuous monitoring and recording:** Provide a local monitor for employees from behind the counter or in the break room; monitor and record all the cameras continually from your desk or even your kitchen counter TV.
- **Focus on what's important:** Using the provided mouse, you can zoom in on what you want to see with a click.
- **Scrub through video timeline:** The NVR includes the ability to scrub through the video timeline to find what you are looking for.



With the TotalControl App you can...

- View live video from cameras, record clips and view 20-second clips. Now 2X longer clips than before.
- View up to 8 cameras on the App, up from 6 previously.
- Have real Video Verification by answering IS THIS A FALSE ALARM? by tapping "Real Alarm" versus "False Alarm" on the app screen.
- Click on the Alarm Push Notification and open the App to view a list of available camera views, giving you the ability to verify the alarm real-time based on the 20-second video clips and live thumbnails.
- Video Verification to the Central Station and to the App, proving seamless integration between your alarm system, the Central Station operator, and you as the customer.

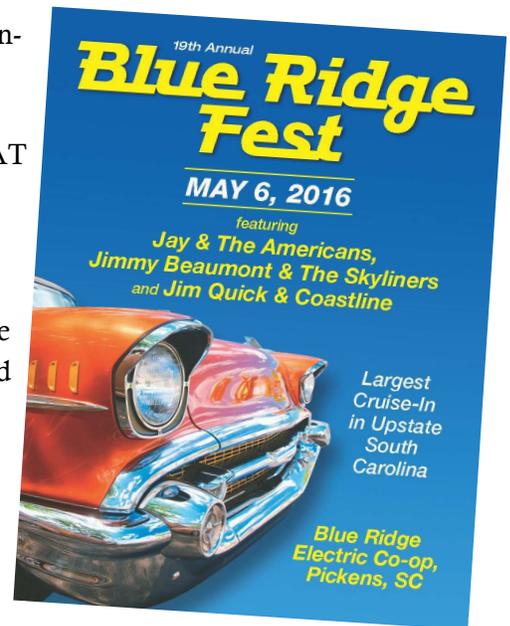
The NVR eliminates the need for a wireless router at your home or business and can accept connections to both wired and wireless cameras. Control your camera system through a flexible, easy-to-use recording and playback interface. Whether accessing video at your home or business with a connected monitor or TV, or remotely using the TotalControl App, this NVR ensures that you get the most from your cameras.

Great Times Great Causes—Blue Ridge Fest is May 6

For a night of great music, shagging and delicious food, surrounded by hundreds of classic cars, Blue Ridge Fest is where you'll want to be on Friday, May 6. Now in its 19th year, this annual charity fundraiser attracts thousands of attendees each year that come for GREAT TIMES to help GREAT CAUSES.

This year, Blue Ridge Fest welcomes three great groups to the stage beginning at 6 p.m. Crowd favorite Jim Quick and Coastline will kick off the evening, followed by Jimmy Beaumont and the Skyliners, with Jay and the Americans closing out the night. You'll hear Top 40 hits from the 60's and 70's along with beach classics that are still popular today. Proud of the quality of this year's entertainment, Blue Ridge President and CEO Charles Dalton says, "Many of these songs were recorded when life was slower and music was a big part of everyone's weekend. We continue to look for those groups that sing the hits that take us back in time, and we are bringing some great ones here this year. Our event has given more than \$2 million dollars to local charities and we look forward to another successful year."

Blue Ridge Fest continues to attract thousands, receive support from more than 100 sponsors, and give the proceeds of this employee volunteer event to local charities. We invite you to come, and encourage you to bring your friends and neighbors to the Blue Ridge Fest Beach Night/Cruise-In on May 6 in Pickens. For more information and tickets visit blueridgefest.com.



Changes in Cellular Industry Affecting Alarm Systems

A change in cellular technology is dramatically affecting alarm systems throughout the country. In our previous issues over the last year, Blue Ridge Security featured articles that discussed AT&T's decision to shut down the 2G wireless network and how it may affect your alarm system. This shutdown, known as the 2G Sunset, will be complete by the end of 2016 and is already affecting many locations across the country (including parts of the Upstate), as AT&T converts from GSM (Global System for Mobile Communication) 2G to other technologies. These changes within the cellular industry not only affect Blue Ridge Security but also many other security providers throughout the country.

Wireless alarm systems communicate via cellular networks like the 2G, 3G and 4G networks. For years the security industry adopted AT&T as the provider for cellular communications for alarm control panels. Many wireless alarm systems were installed with a 2G compatible GSM device that can only communicate via the 2G wireless network. As the 2G network ceases to exist, these alarm systems will no longer be able to communicate alarm signals.

It is essential that you test your system on a regular basis. Blue Ridge Security can provide instructions on how to properly complete this test by calling our office, or you may find these instructions on our website on our FAQ page. In the event that your system is not communicating properly, please call our service department at 888-320-1992, or visit our website to complete a Request a Service Call form (found on our Contact page).

In the event that your system is affected, you will need to upgrade your current 2G cellular communicator to a newer communication pathway. Blue Ridge Security will be contacting you about this upgrade if your system is affected. It is important to note that not all systems will be affected.

We are working diligently in an effort to be proactive and ensure that your service is not interrupted. It is our goal to transition through this process in a timely manner while continuing to provide the excellent service and quality that Blue Ridge Security Solutions is known for.